

Questions received for Islamophobia Awareness Month Webinar on 30 November 2023 and replies

1. Anybody had any experiences with the Bar? Are barristers more hostile than solicitors?

While we don't have direct experience with the Bar, we've gathered insights from our diverse community. Each sector presents its unique challenges. The level of understanding varies across chambers, just as it does among law firms. It's important to note that the perceived confrontational nature of barristers, stemming from their courtroom roles, doesn't equate to hostility.

- 2. What do you think is the best way for allies to support the UK Muslim community? Education and awareness, challenge stereotypes, promote inclusion, report hate crimes and be an ally.
- 3. What can we do to bring more awareness in the South West? How can we promote diversity and inclusion?

Educational events (host and participate), promoting Muslim achievements, surveys (better understanding the depths of the issue/the knowledge gap, community engagements, listening, giving people a chance and being open-minded.

4. How to fight against Islamophobia as a law student?

Research, advocacy, volunteer legal support, educate yourself and others, connect with hate crime victims through community clinics, etc.

5. If you are comfortable sharing, are you able to give an example of a time where someone has said something which they may not have realised was offensive and, if so, what language or rephrasing would have resolved this or would you have preferred?

During a work interaction with a new client, they told me you're so articulate for someone who isn't British. While they meant it as a compliment, it was based on the erroneous understanding that being British is a race or ethnicity rather than a nationality made up of various ethnicities. I would have preferred if they had said, "You're very articulate," or "You express your ideas clearly." This way, the compliment would be about my communication skills rather than my appearance or perceived origin.

6. What is the best way to overcome or counter indirect Islamophobic comments? Avoid Getting Stuck**: Try to reply outside their statement's premise, framing, or language. If your only comeback to "All Muslims are terrorists" is "No, they aren't," you won't get far because you're trapped within their racist assertion.

Ask Questions: Instead of coming right back with a counterargument, asking questions can give you a chance to think and also give the person making the statement a chance to consider what they're saying. For instance, you can say, "Can you explain why you think that?

Please avoid Personal Attacks: Calling out the speaker might feel great in the moment, but it won't change the mind of the speaker or the other people in the room. Remember, you are planting seeds of thought for everyone within earshot.

Use Words: One clever way to move the conversation beyond an anti-Muslim statement is to focus on a keyword in the statement and shift the meaning in your response.

Engage Directly: Engage the comment directly by asking questions to break down somebody's entrenched ideas.

7. How best to deal with untoward remarks/comments from clients or prospective clients?

Process Your Emotions: Work through your feelings about the situation before addressing the issue to ensure you approach the decision in the most productive way possible.

Determine the Severity of the Issue: Assess how much of a problem the inappropriate comment poses to decide what action to take.

Manage Your Expectations: Remember, it's not about you. The comment is a reflection of the person making it, not you.

Get to the Heart of the Matter: Try to understand the root cause of the comment. This could involve asking clients to clarify their statements or express their concerns more constructively.

Find a Solution That Works: Work towards a resolution that addresses the client's concerns while maintaining a respectful and professional relationship.

Train Your Team on How to Respond: Develop standard responses to help your team handle such situations.

Stay Professional: Maintain your composure and professionalism, even if the client is rude or offensive.

8. How can we make people more aware of Islamophobia in places such as the workplace, and how can we tackle this?

Rethink the Hiring Process: Anti-Muslim bias can impact individuals even before they enter the workplace. Employers should ensure that their hiring practices are fair and unbiased.

Prioritise Education: It's crucial to give employees the knowledge and tools that will enable them to detect and counter Islamophobia. This could involve diversity and inclusion training, workshops, or seminars.

Promote Cultural Awareness: Promoting cultural awareness and educating employees about Islam can help build an inclusive culture. This could involve sharing information about Islamic practices and beliefs and debunking common misconceptions.

Design Inclusive Company Events: Ensure that company events are inclusive and respectful of all faiths. This could involve providing non-alcoholic options and catering to different dietary requirements.

Create an Inclusive Schedule: Create an open discussion about various flexible options to support scheduling needs. Allocating a private prayer area alongside a separate restroom or sink to perform Wudu (ablution) helps Muslim employees feel included.

Establish Protocols: Ensure that employee relations protocols include specific references to Islamophobia. Consult an employee relations specialist and Muslim-led organisations when doing so.

Create Safe Spaces: Safe spaces for Muslim staff to share their experiences without fear of reprisal.

9. Do you think law firm leaders' approach to the Israel-Gaza conflict is an unintended symptom of Islamophobia?

The relationship between law firm leaders' approach to the Israel-Gaza conflict and Islamophobia is a complex issue. It's important to note that the viewpoints of law firm leaders can vary widely, and various factors may influence their stances on geopolitical issues.

Some law firms have been accused of contributing to Islamophobia and a climate of fear in the legal community. For instance, there have been instances where law firms have rescinded job offers to students over statements blaming Israel for Hamas' attack on the country. Muslim lawyer groups have argued that some law firms' "one-sided support for Israel" is contributing to rising "Islamophobia and anti-Arab sentiment" in the US.

However, it's crucial to remember these are complex issues with many nuances. The actions of law firm leaders should not be generalised as indicative of the entire legal profession's stance on the Israel-Gaza conflict or Islamophobia. It's also important to consider the broader context, including the legal and ethical obligations law firms and their leaders may face.

In conclusion, while there may be instances where the actions of some law firms could contribute to Islamophobia, it would be an oversimplification to label all law firm leaders' approaches to the Israel-Gaza conflict as symptoms of Islamophobia. Promoting open dialogue and understanding to address these complex issues effectively is always beneficial.

- 10. What is the Islamic view on attending socials where they will have alcohol and no halal options? As you will miss the socials and you want to feel integrated into the team although everyone is on their own journey with Islam what is the view on attending the parties but not obviously having alcohol and eating vegetarian options solely to be part of the social but still adhere to your religious values? Islamic scholars generally advise that Muslims should not sit at a table where alcohol is being consumed. Remember, the goal is to maintain your religious values while feeling integrated into your social or professional team. The basic litmus test that MEC advocates is
 - how alcohol centric the event is (avoid events that are specifically called "drinks";
 and
 - how alcohol centric the venue is (avoid pubs, bars, etc.).

Regarding non-halal food, vegetarian options are a great choice and are often abundant now. Muslims believe that their sustenance comes from their Lord. Thus, there is no

value in compromising their values and the Islamic rulings for perceived "career progression".

11. How is Islamophobia impacting job seekers?

Employment Discrimination: Research has shown that job seekers with Muslim, Turkish, or Arabic backgrounds are disproportionately discriminated against in the job market. A French Muslim is four times less likely to get invited to a job interview than a French Catholic.

Bias in Hiring: A report by the Muslim Council of Britain identified that a job seeker with an English name is likely to be offered three times more interviews than someone with a Muslim name.

Lower Employment Rates: The report also found that Muslim men are up to 76% less likely to have a job compared with white male British Christians of the same age and with the same qualifications.

Career Progression: Islamophobia can also halt career progression, with discrimination during annual reviews and appraisals felt by 32% of respondents and 40% noting the same behaviour when it came to being promoted.

Stereotyping and Low Expectations: Students face stereotyping and low expectations from teachers and a lack of Muslim staff or other role models in the classroom.

Bullying and Harassment: Young Muslims routinely fear becoming targets of bullying and harassment and feel forced to work "10 times as hard" as their white counterparts to get on.

12. How can you create a more inclusive social culture that isn't focused on drinking? Diverse Social Events: Plan various social events catering to different interests and

lifestyles. This could include team-building activities, volunteering opportunities, sports events, or cultural outings.

Daytime Events: Consider hosting some events during the daytime. This can be more inclusive for people with family responsibilities in the evening or prefer not to attend late-night events.

Non-Alcoholic Options: Ensure non-alcoholic beverages are available and visible at all events. This can make those who don't drink feel more comfortable.

Inclusive Food Options: Provide various food options to cater to different dietary requirements, including vegetarian, vegan, and halal.

Open Dialogue: Encourage open dialogue about inclusivity and respect for diversity. This can help to create an environment where everyone feels valued and included.

Feedback: Ask for feedback after events to understand what worked well and what could be improved. This can help to ensure that future events are even more inclusive.

13. As a legal recruiter, what practical steps could I take to make the process smoother/better for Islamic candidates?

Understand Islamic Practices: Get to know Islamic practices and beliefs better to understand the needs and concerns of Muslim candidates.

Flexible Interview Scheduling: Be flexible with interview scheduling to accommodate prayer times and religious holidays.

Inclusive Job Descriptions: Ensure job descriptions and advertisements are inclusive and do not discourage Muslim candidates from applying.

Diversity Training: Provide diversity training for your recruitment team to help them understand and overcome unconscious biases.

Halal Food Options: If food is provided during recruitment, ensure halal options are available.

Prayer Facilities: If possible, provide a quiet space for prayer during the recruitment process.

Fair Selection Process: Use a fair and objective selection process that focuses on the skills and qualifications of the candidate.

Open Dialogue: Encourage open dialogue and be prepared to answer questions about your company's culture and policies.

14. How to balance pushing for positive change (for the firm to become more inclusive and aware of our needs) -v- adapting to the environment we are in?

Understand the Environment: Gain a clear understanding of the current culture and attitudes within the firm. This will help you identify areas that need change and those already inclusive.

Educate and Raise Awareness: Organise workshops or seminars to educate colleagues about Islam and the impact of Islamophobia. This can help dispel misconceptions and foster a more inclusive environment.

Promote Dialogue: Encourage open discussions about Islamophobia and diversity. This can help individuals express their concerns and suggestions safely and respectfully.

Lead by Example: Demonstrate inclusive behaviour in your interactions with colleagues. This can inspire others to do the same.

Advocate for Policy Changes: If necessary, advocate for changes in company policies to ensure they promote inclusivity and do not inadvertently contribute to Islamophobia.

Seek Allies: Look for allies who understand and support your cause. They can help amplify your voice and influence change.

Stay Resilient: Change often takes time, and there may be resistance. Stay resilient and committed to your goal of fostering an inclusive environment.

15. How can we raise more awareness?

Educational events (host and participate), promoting Muslim achievements, surveys (better understanding the depths of the issue/the knowledge gap, community engagements, listening, giving people a chance and being open-minded.

16. How can we support/show solidarity with Muslim colleagues during the horrific escalating conflict in Gaza?

Clear Communication: Initiate communications across the company to highlight the support options available for any staff affected by the evolving situation.

Flexible Working Conditions: For employees with friends or family abroad, consider allowing temporary changes to working conditions to facilitate regular contact with their loved ones.

Managing Political Discussions: Given the heightened political situation, employers should be mindful of political discussions in the workplace. It's important to maintain a respectful and inclusive work environment.

Employee Assistance Programme (EAP): Offer an employee assistance programme to provide professional support for employees' mental health and emotional well-being.

Open Communication: Encourage a culture of open communication. This open dialogue can improve job satisfaction and motivation and increase productivity and retention rates.

Proactive Wellbeing Checks: Managers should proactively check in with the well-being of their teams regularly.

Support Palestine and Gaza: There are several ways you can support Palestine and Gaza, such as rebuilding homes, providing medical supplies, giving cash grants, and making dua (prayer) for relief.

17. How to identify these situations

Targeting Non-Muslims: Islamophobia is not only experienced by Muslims. A diverse range of people from different ethnic and religious minorities also encounter it daily, mainly as a result of people assuming that they are Muslims.

Geopolitical Influence: Experiences of Islamophobia are strongly interconnected with geopolitical events such as 9/11, the 2005 London bombings, the 2013 Woolwich incident and the ongoing conflict in Syria.

Negative Stereotyping: References to Muslims as "extremists" and as a "threat" to ways of life in the media skew the public's perception of Muslim communities.

Verbal Abuse and Harassment: Expressions of Islamophobia include verbal abuse and harassment, threats and intimidation, physical assault and violence (including sexual violence), property damage, graffiti, offensive mail and literature, and offensive online and internet abuse.

Discrimination: Islamophobia and anti-Muslim hate can be defined as systematic hostility toward people who are or appear to be Muslim or toward the religion of Islam.

18. How do you think the education system can be reformed so we can avoid lack of knowledge for future generations?

Inclusive Curriculum: Incorporate a more inclusive curriculum that accurately represents the diversity of religious beliefs, including Islam. This can help dispel misconceptions and foster mutual respect.

Critical Thinking: Encourage critical thinking about media and societal stereotypes of Muslims. This can help students question biased or oversimplified narratives.

Teacher Training: Provide training for teachers to equip them with the knowledge and tools to address Islamophobia in the classroom. This can help create a safe and inclusive learning environment.

School Policies: Implement clear school policies against all forms of discrimination, including Islamophobia. This can help ensure that incidents are appropriately addressed.

Community Engagement: Engage parents and the broader community to promote understanding and counter Islamophobia. This can help reinforce the messages students receive in school.

Student Support: Provide support for Muslim students and others affected by Islamophobia. This can include counselling services and safe spaces for discussion.

19. What guidance or suggestions could you give someone to become a better ally? Education: Begin by learning about Islam and the Muslim community. This can help dispel misconceptions and foster mutual respect.

Challenge Stereotypes: Stand up against Islamophobia when you see it happening. This includes challenging slurs, addressing anti-Muslim stereotypes and myths, and questioning your assumptions about Muslim people.

Support: Reach out to those who are grieving from recent events. This can include providing emotional support, holding space for their experiences, and standing in solidarity with the Muslim community.

Advocacy: Advocate against anti-Islamic policies. This can involve supporting initiatives that promote tolerance and mutual understanding and challenging all forms of racism and prejudice.

Community Engagement: Build relationships with the local Muslim community. This can involve attending community events, volunteering with Muslim-led organisations, or simply getting to know your Muslim neighbours.